



# Change of technical contact for Server.ID via ACME

Public Certificate Service Platform

**Version 8.0 (valid)**  
from 15.04.2026

***Public***

## Change of technical contacts for Server.ID ACME

With this form, you can change (add/update/delete) your technical contacts in your account for the request of Server.ID certificates via **ACME**.

This situation may occur if the previously registered person changes departments or companies, or if other reasons exist why this person should no longer act as the technical contact person. A newly designated person will receive credentials and instructions for using the ACME interface via e-mail. It should always be a person or persons who are long-term established in the department. They should be informed about the importance of ACME credentials for applying for certificates. If you want to use a functional mailbox, please ensure that only colleagues entrusted with ACME use have access to it.

Please fill in the following information and submit it to our order management.

<b>Please send your completed change form to our order processing department.</b> You have the following two options:	
<b>Deutsche Telekom Security GmbH</b> <b>Trust Center &amp; ID Security - Server.ID (order management)</b>	
fax to: +49 391 580 108755	e-mail to: <a href="mailto:Trust_Center_Notary@telekom.de">Trust_Center_Notary@telekom.de</a>

To facilitate order assignment, please provide your organizational details. If available, please provide your account ID. This was communicated to your previous ACME users in an initial confirmation e-mail.

<b>Organization</b>	
<b>Organization Name</b>	
<b>Organization unit</b>	
<b>Street and house number</b>	
<b>Postal code and city</b>	
<b>Account-ID</b>	

In the following section, you can make change requests to your existing or new contact persons and e-mail addresses. Please indicate whether a person and e-mail or mailbox should be added as a new user to the account, updated, or deleted from the account. For example, an update would be changing an e-mail address.

Please Note: You do not need to list all previous persons again, only those for whom you want a change. Please check the appropriate option.

Technical contact		
Add new:	Update information:	Delete from account:
Given name and surname or FMB name <sup>1</sup>		
E-mail technical contact or functional mailbox address <sup>1</sup>		

Technical contact		
Add new:	Update information:	Delete from account:
Given name and surname or FMB name <sup>1</sup>		
E-mail technical contact or functional mailbox address <sup>1</sup>		

Confirmation		
With the following signature, the organization confirms the specified change requests regarding the technical contacts (ACME users). The documents initially confirmed at the time of the order will continue to apply for the provision of the service.		
Place, Date	Signature	Organization stamp

**Thank you!**

Legally required information:

<https://www.telekom.com/en/deutsche-telekom/compulsory-statement-dtsec-602266>

---

<sup>1</sup> FMB addresses are only allowed for Server.ID DV certificates. For Server.ID OV we would require a given name and surname as well as a personal e-mail-address to associate the specific orderer of a certificate.

**Editor**

Deutsche Telekom Security GmbH  
Trust Center & ID Security  
Chapter Trust Center & ID Products  
Koblenzer Str. 87-93  
57072 Siegen

If you have any questions, please feel free to use our contact form at:

<https://www.telesec.de/de/service/kontakt/anfragemitteilung/>

We will get back to you!

Copyright © 2026

All rights, including reprints, electronic or photomechanical copies, as well as evaluation by means of electronic data processing, are reserved.



Erleben,  
was verbindet.